

## **Warden Message: U.S. Embassy, Quito, Ecuador**

### **Tourist “Centers of Attention” Opened in Quito**

March 24, 2011

The U.S. Embassy in Quito advises U.S. citizens living or traveling in Ecuador that the Ecuadorian Tourist Security Service has opened special centers in locations throughout Quito. These “centers of attention” (centros de atencion) provide both tourist information and a location to file police reports for visitors who have become victims of crime. Please see below for their locations and contact information.

- **Tourist Security Service (Servicio de Seguridad Turística):**

**Address:** Reina Victoria N 21-208 y Vicente Ramón Roca

**Telephone:** 593-2-254-3932 / 593-2-252-2293

They have basic knowledge of English and have the police report forms in various languages.

**Open 24 hours a day Monday – Sunday**

- **Historic Center, Mayor’s Residence (Centro Histórico - Casa de los Alcaldes):**

**Address:** Calle Chile between García Moreno y Venezuela- Plaza Grande

**Telephone:** 593-2-251-0896 / 593-2-295-5785

They have basic knowledge of English and have the police report forms in various languages.

**Open Monday – Sunday 10 am to 6 pm**

- **Quitumbe Bus Terminal (Terminal Terrestre Quitumbe):**

**Address:** Inside bus Terminal Terrestre Quitumbe in Quito next to Banco del Pichincha

**Telephone:** 593-8-326-9507

They have basic knowledge of English and have the police report forms in various languages.

**Open Monday – Sunday 6 am to 9 pm**

- **Carcelen Bus Terminal (Terminal Terrestre Carcelén):**

**Address:** Inside bus Terminal Terrestre Carcelén in Quito

**Telephone:** 593-8-782-2156

They have basic knowledge of English and have the police report forms in various languages.

**Open Monday – Sunday 8 am to 6 pm**

- **Mariscal Sucre International Airport (Aeropuerto Mariscal Sucre)**

**Address:** Unidad de Vigilancia Aeropuerto

**Telephone:** 593-2-294-4900 Ext. 2361 – 2360

They have basic knowledge of English and have the police report forms in various languages.

**Open 24 hours Monday – Sunday**

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Americans living or traveling in Ecuador are encouraged to enroll with the nearest U.S. Embassy or Consulate in order to obtain updated information on travel and security within Ecuador through the [Department of State's Smart Traveler Enrollment Program](#).

U.S. citizens should consult the [Country Specific Information](#) for Ecuador and the latest Travel Alerts and Warnings and Worldwide Caution at the [Department's website](#). Updated information on travel and security in Ecuador may also be obtained from the Department of State by calling 1-888-407-4747 within the United States or by calling 1-202-501-4444 outside the United States.

The U.S. Embassy in Quito is located at Avigiras E12-170 y Eloy Alfaro. The telephone number for American Citizen Service (ACS) inquiries is (011 593-2) 398-5000. Within the same city use the last seven digits. Add the city code for intercity telephone calls. Public call-in hours are Monday through Thursday 8:00 to 10:00 a.m. and Friday 10:00 to 11:00 a.m. For after-hours emergencies, contact the Embassy at (011 593-2) 398-5200. Appointments for ACS are available through our [website](#).

The [U.S. Consulate General in Guayaquil](#) is located at the corner of Avenida 9 de Octubre and Garcia Moreno (near the Hotel Oro Verde); telephone (011-593-4) 232-3570 during business hours, 8:00 a.m. to 5:00 p.m., or 232-1152 for after-hours emergencies. For assistance in the Galapagos Islands, please contact the U.S. Consulate in Guayaquil. Anyone can follow the activities of the U.S. Embassy in Ecuador through the [Embassy website](#), [Facebook](#), [Twitter](#) and [YouTube](#).